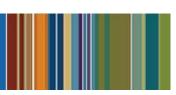
#### **SUNGARD K-12 EDUCATION**

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# **Using Home Access Center**

Home Access Center is a browser-based student information system that allows you to view student registration, report card, attendance, discipline, classwork, and scheduling information as it is entered in the school district's database. Guardians or students can use Home Access Center to view student information.

### **Home Access Center Menu**

The menu options in the Home Access Center banner provide access to HAC's main pages. Clicking an icon displays a page with related tabs, each of which is a self-contained page of information on your

student. For example, the Grades option displays a page with tabs on IPRs, Report Cards, and other subjects associated with grading. Clicking a tab displays the page indicated. Most HAC pages also include links that when clicked, display a window with additional details.

The following pages can be accessed using the menu options in the HAC banner.

Home	
Week View	Displays a student's attendance, scheduling, assignment, and discipline information for the current week. Previous and future weeks can also be displayed. Links are provided for viewing details on individual courses, accessing student fee information, and emailing teachers.
Calendar	Displays a month-view of the student's attendance, scheduling, assignment, and discipline information, as well as activities and events. Checkboxes are provided for configuring the type of information that displays, while buttons are included for changing the calendar to a daily or week view. Previous and future months can also be displayed.
School Links	Displays links that can be created in the HAC building configuration to enable access to other resources within or outside the district.
器	
Attendance	
Month View	Displays a month-view of the student's attendance that can be toggled to access all months within the current school year. A color legend identifies the type of attendance displayed. Place the mouse pointer over a day to view more detailed information on absences and tardies.
Classes	
Classwork	Displays course assignments, including the dates assigned, due dates, categories, potential points, and scores for the Gradebook assignments available in a class. When assignments are ordered by class, class average information is shown below the student's list of assignments.

	<b>,</b>
	Teachers can select whether an assignment and its score should be published for HAC. However, unpublished assignments may be included in the student's averages for a course.
Schedule	Displays the student's schedule for the entire year. Links are provided for viewing detailed course information and sending emails to teachers.
<b>A</b> <sup>+</sup>	
Grades	
Interim Progress Report	Displays the student's most recent interim progress report, including courses, marks, and comments for an IPR run based on information in the IPR data warehouse. If comments were entered for the student, a comment legend displays below the course information. In addition, you can select to view any previous IPR run for the current year for which the data warehouse is available.
Report Cards	Displays information from the student's most recent report card run. The page lists marks, comments, and absences related to the student's courses or competencies.
	If comments were entered for the student, a comment legend appears below the report card information.
	In addition, you can select to view any previous report card run for the current year for which the data warehouse is available.
9	
Student Suppor	t
Discipline	Displays all discipline incidents involving the student. The information includes the type of incident, category, location, date and time, and the student's role, such as offender, victim, or witness. Additional information on the incident can be viewed by clicking a link to display a popup window.
Registration	
Demographic	Displays the student's basic demographic information, including date of birth, gender, grade, building, house/team, and counselor. Additional information may also display, such as contact information, student and guardian addresses and phone numbers, medical emergency information, transportation to and from school, and sensitive information from the Personal page.
Update Registration	Displays update forms guardians can use to change the student's information, depending on whether your district uses Enrollment Online.
My Alerts  My Account	UserVoice

**User Options** 

My Alerts	Allows guardians and students to subscribe to alerts for sending emails on attendance, discipline, course averages, classwork, interim progress reports, and report cards.
My Account	Allows guardians and students to change their HAC passwords and modify the challenge questions that are asked when users forget their passwords.
Logoff	Closes the current HAC session, and returns you to the Log On page.
Change Student	Allows guardians who have two or more students to display a pop-up window for selecting another student.

# View another student

If you are a guardian for multiple students, you can quickly change the student you are viewing.

- 1. In the Home Access Center banner, click **Change Student**.
- 2. On the Choose Your Student pop-up, select the student to display.
- 3. Click Submit.

# **Attendance Month View Page**

The Attendance Month View page enables you to view your student's attendance during any month in the current school year. If your student was absent or tardy on a date, the day will display with a colored background. The Color Legend below the month indicates the type of attendance each color represents.

To display the Month View page, click **Attendance** on the HAC menu.

# **Change months**

To view another month in the current school year, use the arrows below the Month View tab.

### View attendance details

To view details for a date when your student was absent or tardy, move your pointer over the day.
 A tooltip displays the type of attendance entered by the office or teacher and the periods affected.

### Subscribe to attendance email alerts

- To subscribe to email alerts on attendance, check the "Alert me..." box above the month.
- To select the types of attendance to receive alerts for, click the "Limit Alerts..." link. In the Attendance Alerts window, check the boxes for the attendance of interest to you, then click Save.

If you do not select the types of attendance, you will receive alerts for all attendance regarding your student.

# **Calendar Page**

The Calendar page provides a month view of the following information on your student:

- Class Assignments
- Class Events
- Activity Events

To display the Calendar page, click **In Home** on the HAC menu, then click the **Calendar** tab.

### **Customize calendar information**

- To include or exclude information on the calendar, check or uncheck the appropriate boxes in the Filter pane on the left.
- To hide the Filter pane, click the Tilter icon. Clicking the icon again re-displays the pane.
- To collapse the pane's Filters, Calendars, or Values section, click the section's down symbol.
   To expand a collapsed section, click the section's up symbol.

# **Change calendar views**

- To display other months, use the arrows to navigate forward or backward a month at a time.
- To display the week view for the current week, click **Week**. To display other weeks in the calendar's week view, use the arrows to navigate forward or backward a week at a time.
- To display the day view for the current day, click Day. To display other days, use the
   arrows to navigate forward or backward a day at a time
- To return to the current month, week, or day in the above views, click Today.

# **Classwork Page**

Use the Classwork page to view your student's assignments for classes. This page only includes assignments and scores that teachers have selected to publish.

To display the Classwork page, click Dasses on the HAC menu.

#### **Quick View versus Full View**

Two views have been provided for assignments. You can switch your view by clicking the appropriate button:

- Quick View Displays basic assignment information to help you get an at-a-glance view of upcoming assignments and how your student scored on completed assignments.
- Full View Displays additional fields related to averaging assignment scores so you can see more
  detail about your student's average for the class.

# View assignments by class

- 1. If you have an option to select Course or Competency Groups, select Course.
- 2. In the Show field, select (All Classes) or a specific class.
- 3. In the Report Card Run field, select the report card run to display.
- 4. In the Order by field, select Class.
- 5. Click Refresh View.

### View assignments by due date

- 1. In the Order by field, select Date Due.
- Click Refresh View.

#### View course detail

 Click the link in the course header for the course you want to view. The pop-up displays the course code, name, building, department, teacher, room, periods, days, and marking periods. The link only displays if you have selected to order assignments by Class.

#### View course attachments

• Click the link in the course header for the course you want to view. The pop-up includes a link to any attachments the teacher may have added for the course.

### View assignment detail

 Click the assignment link for the assignment you want to view. The pop-up displays the course, assignment description, category, date assigned, date due, points, weight, and extra credit information for the assignment. In addition, this pop-up include any attachments the teacher may have added for the assignment and the rubric used to grade the assignment, if appropriate.

#### Subscribe to classwork email alerts

- To subscribe to an email alert based on either the assignment average or class average, check the appropriate "Alert me..." box above the classwork detail.
- To receive alerts for averages below a certain percentage, enter the number (1-150) next to "below." For example, if you want alerts for averages below 70%, enter 70.
- To receive alerts for averages above a certain percentage, enter the number (1-150) next to "above." For example, if you want alerts for averages above 90%, enter 90.
- Leaving both fields blank allows you to receive alerts for all courses or assignments, regardless of their averages.

# **Demographic Page**

The Demographic page includes the following sections listing information on your student:

- **Demographic** Basic data, such as the student's name, birth date, counselor, building, gender, grade, language, and homeroom teacher.
- **Emergency** Information for use in medical emergencies, such as physician's name and phone number, preferred hospital, and health insurance data.
- Personal Sensitive information, including Social Security number, ethnicity, meal status, and classification.
- Transportation Information on the student's transportation arrangements to and from school.
- Contacts Student and guardian information, including addresses and phone numbers.

To display the Demographic page, click **Registration** on the HAC menu.

# **Update contact information**

• To update the Contacts section, click **Edit**. Add to or change the email and phone information displayed in the Update Contact Information window, then click **Save**.

# **Discipline Page**

The Discipline page lists discipline incidents involving your student as an offender, victim, or witness. Incidents are listed from newest to oldest. The Discipline page's Incident and Role columns display links you can click for additional details on an incident.

To display the Discipline page, click **Student Support** on the HAC menu.



# **Display discipline incidents**

• In the View Discipline by Year field:

To display all incidents from all years, select All Years

or

To limit the display of incidents to the current year, select Current Year Only.

### View discipline incidents

To view additional information on an incident, click its Incident link to display the Discipline Incident Detail window.

# View discipline incident role details

To view additional information on your student's role as an offender, victim, or witness, click the incident's Incident Role link to display the appropriate detail window.

### Subscribe to discipline email alerts

- To subscribe to email alerts on discipline, check the "Alert me..." box above the list.
- To select the types of discipline incidents you would like to receive alerts for, click the "Limit Alerts..." link. In the Discipline Alerts window, check the boxes for the incidents of interest to you, then click Save.

If you do not select the types of discipline, you will receive alerts for all incidents involving your student.

# **Interim Progress Report Page**

The Interim Progress Report page displays your student's most recent Interim Progress Report (IPR), if available. The report includes the student's courses and descriptions, class periods, teachers, rooms, interim progress marks, and comment codes. The legend at the bottom of the page provides a key to the comments entered for your student.

To display the Interim Progress Report page, click Grades on the HAC menu.



#### View IPR details

To view additional details on a course, click its description link to display the Home Access Course window.

# View previous IPRs

To display an IPR from an earlier period, select the period in the View the Interim Progress Report for Reporting Period field. This field displays only if another IPR is available.

#### Subscribe to IPR alerts

To subscribe to IPR email alerts, check the "Alert me..." box above the course listing. The emails include courses, interim progress marks, teachers' names and comments, and other information from the student's IPR.

# **Report Card Page**

The Report Card page displays your student's most recent report card, if available. The report includes the student's courses and descriptions, class periods, teachers, rooms, credits attempted and earned, rank information, attendance, grades, and comment codes. A grading scale is provided to explain certain marks, while the legend at the bottom of the page provides a key to the comments your student has received.



To display the Report Card page, click Grades on the HAC menu, then click the Report Card tab.

# View report card details

- To view additional details on a course, click its description link to display the Home Access Course window.
- If a mark displays as a link, click the link to display the Classwork window. The window lists assignment dates, scores, points for classwork, and classwork average information.

# View previous report cards

To display a report card from an earlier period, select the period in the View the Report Card for Reporting Period field. This field displays only if another report card is available.

## Subscribe to report card alerts

To subscribe to report card email alerts, check the "Alert me..." box above the course listing. The alerts include courses, grades, credits, teachers' names and comments, and other information from the student's report card.

# **Schedule Page**

The Schedule page displays your student's schedule for the current school year.

To display the Schedule page, click Classes on the HAC menu, then click the Schedule tab.

# **Week View Page**

The Week View page displays the following information for your student:

- Scheduling
- Assignments
- Course Averages
- Attendance
- Discipline Incidents

You can view this information for the current week, as well as previous and future weeks in the current school year. In addition, you can use the page's links to access detailed information on certain records.

To display the Week View page, click In Home on the HAC menu.

#### View class schedules

- To view your student's class schedule for a specific day of the week, click the day's link above its column. For example, to display Monday's classes on the Schedule window, click Monday. The window lists periods, times, courses, teachers, and rooms.
- To view your student's complete schedule, click Full Schedule to display the Schedule page.
   Besides the schedule of all courses in the current school year, the page lists requests for the next school year. For more information, refer to the Schedule Page topic.

# View other weeks

• To display the week view for other weeks, use the arrows to navigate forward or backward a week at a time. To return to the current week, click **Today**.

### Display coursework for an average

• To display assignments associated with an average, click the average's hyperlink.

#### View course details

 To view additional details on a course, click its description link to display the Course window. The window lists the course, building, department, teacher, room, class periods, days, and marking periods.

### Display detail for discipline alerts

If a discipline incident involving your student is recorded during the current week, an alert link
displays at the top left of the page. To view details on the incident, click the link to display the
Discipline page. Look for incidents that occurred in the current week, then click the appropriate
Incident link to display the Discipline Incident Detail window.

# **My Account**

Use the My Account option to view your account data. Your account data includes your user name, address, email address, and the last date and time that you accessed Home Access Center.

Additionally, you may be able to change your password and enter challenge questions to be used if you forget your username or password.

To display this page, move your pointer over your user name in the Home Access Center banner. Then, select **My Account**.

# Register online for a HAC Account

To use this option, the school district must have your email address.

- 1. Navigate to the Home Access Center Log On page for the school district.
- 2. Click the Click Here to Register for HAC link (located to the left of the Login button).
- 3. On the Home Access Center User Registration page, select a district if the Select a District field displays.
- 4. Enter your First Name, Last Name, City, and Zip Code from your mailing address.
- 5. Click Register.
- 6. If there are multiple students or contacts who have the same information as what you entered, you will be asked to enter your email address. Enter the email address and click **Register**.
- 7. If the system finds a matching record, the Home Access Center User Registration page displays. Enter a username and challenge questions and answers that can be used should you forget your login information, then click **Finish**.
  - If the username is not already taken, the system automatically sends an email containing a link for you to create a password to the email address that the district has on file for you.
- 8. In the email you receive from the district, click the Create your Home Access Center password link. The Challenge Questions page displays in your browser. Answer the challenge questions, then click **Continue**.
- 9. In the Change Password section of the My Account page, note the password requirements, if any, listed directly above the New Password field. Enter a password in the New Password and Confirm New Password fields, then click **Continue**.

# What are challenge questions?

Challenge questions are used to verify your account information if you need to reset your password. The Log On page has a Forgot My Username or Password link. When you click the link, an email including a link to reset your password will be sent to the email address provided to the school district. When you click the link in the email, you will be prompted to answer your challenge questions.

### Create challenge questions

The first time you log into HAC, you will be asked to enter challenge questions and answers. You may also be asked to create challenge questions the first time you log in if your school district has just implemented challenge questions.

- 1. In a Question field, enter the text for the question you want to answer.
- 2. In the Answer field, enter the text for your answer. If you use any capital letters, they will not be required when you answer a question later, for example, with the name of a pet or school.

- 3. Repeat steps 1-2 until you have entered all questions and answers.
- 4. Click Continue to Home Access Center.

### Change your challenge questions

- 1. Log on to Home Access Center.
- 2. Move the pointer over your user name in the banner. Then, click **My Account**.
- 3. In the Challenge Questions section of the My Account page, make changes to your questions and answers as needed.
- 4. Click Update Challenge Questions.

# Change your password

The following procedure describes how to change your password in Home Access Center.

- 1. Log on to Home Access Center.
- 2. Move the pointer over your user name in the banner. Then, click **My Account**.
- 3. In the Change Password section of the My Account page, enter your current password in the Old Password field.
- 4. In the New Password field, enter your desired password. A black dot displays in place of each character you type.
  - **Recommendation:** Use a mix of character types upper and lower case letters, numbers, and symbols. To keep your password secure, do not use something easy to guess, such as your child's nickname or birth date.
- 5. In the Confirm New Password field, enter your new password again. A black dot will display in place of each character you type.
- 6. Click **Change Password**. Your password will be updated and the following message displays above the password fields: Your password has been changed successfully.

# Forgot your user name or password

The Log On page includes a Forgot My Username or Password link that you can click if you need to reset your password. When you click this link, the Forgot Username or Password page displays, allowing you to request to reset your login information.

To reset your login information, you will be required to answer challenge questions. If you have not previously defined challenge questions for Home Access Center, you need to contact your school district to reset your password.

- 1. On the Forgot Username or Password page, enter either:
  - Your Home Access Center username.

or

- The email address you supplied to your school district in your contact information.
- 2. Click Submit.
- 3. Check your email for a "Reset your Home Access Center password" message from the district. If you do not receive an email, contact your school district.

- 4. In the Reset your Home Access Center password email, click the Reset your Home Access Center password link.
- 5. On the Challenge Questions page, answer the challenge questions to restore access to Home Access Center.
- 6. Click Continue.
- 7. If you answered the challenge question(s) correctly, the My Account page displays. If you do not answer the challenge questions correctly, you may try again or contact your school district for assistance.
  - If you also forgot your username, refer to the Logged in as field on the My Account page.
- 8. In the Change Passwords section of the My Account page, enter the new password for your Home Access Center account login, confirm the new password, then click **Continue to Home Access Center**.

**Recommendation:** Use a mix of character types - upper and lower case letters, numbers, and symbols. To keep your password secure, do not use something easy to guess, such as your child's nickname or birth date.

# **My Alerts**

Use the My Alerts option to access and change settings for the types of email alerts you would like to receive for your student. Alerts can also be displayed in HAC for discipline incidents where your student is identified as an offender, victim, or witness.

To display this page, move your pointer over your user name in the Home Access Center banner, then select **My Alerts**.

The My Alerts page includes checkboxes for the following types of alerts. If you are a guardian who can access multiple students in HAC, a separate set of boxes displays for each student. Checking a box enables the type of alert indicated.

- Attendance Allows email alerts to be sent when absence, tardy, and attendance codes are
  entered for your student. You can limit the alerts to certain codes. When the Attendance box is
  checked, its description becomes a link. Click the link to display a window listing the available
  codes. To receive all alerts, leave the Any box checked. To select individual codes, uncheck the
  Any box, check the boxes for the codes you want, then click Save.
- Course Average Allows email alerts to be sent on your student's course averages. To limit the
  alerts to averages outside a range, enter the bottom of the range in the below field for example,
  75 for averages less than 75 and the top of the range in the above field for example, 89 for
  averages of 90 or greater. Enter whole numbers; decimals are not allowed. To enable alerts for all
  averages regardless of their level, leave the two fields blank.
- Discipline Allows email alerts to be sent when your student is involved in a discipline incident.
  You can limit the alerts to certain types of incidents. When the box is checked, its description
  becomes a link. Click the link to display a window listing the available discipline codes. To receive
  all alerts, leave the Any box checked. To select specific codes, uncheck the Any box, check the
  boxes for the codes you want, then click Save.
- Classwork Allows email alerts to be sent on averages for class assignments. To limit the alerts to
  averages outside a range, enter the bottom of the range in the *below* field for example, 75 for
  averages less than 75 and the top of the range in the *above* field for example, 89 for averages
  of 90 or greater. Enter whole numbers; decimals are not allowed. To display averages for all
  assignments regardless of their level, leave the two fields blank.
- Interim Progress Allows you to receive alerts when Interim Progress Reports become available.
- Report Card Allows you to receive alerts when Report Cards become available.

**Note:** When you leave the My Alerts page, all of your entries are saved automatically.